



What Analysts Are Saying About ServicePower

Gartner

- Six-time Visionary in Magic Quadrant™ for Field Service Management.
- Hype Cycle™ for Customer Service and Support Technologies — Sample Vendor.
- “ServicePower has significant depth compared to competitors.”
- “Organizations that need schedule optimization, complex warranties, and manage both employees and subcontractors in the field should consider ServicePower.”
- “Manufacturers, third-party administrators, and warranty providers can book work seamlessly with subcontractors.”
- “Customers gave ServicePower the highest scores of any vendor for the time to achieve an ROI.”
- “Produces an ROI after only a short implementation cycle.”

IDC

- MarketScope – Field Service Management Applications – Major Player.
- “ServicePower has a depth of domain knowledge that enables service organizations to transform their respective field service businesses within the construct of their specific needs.”
- “ServicePower has established an offering that can seamlessly support internal field teams and contractors or third-parties.”
- “The ability to mesh a variety of worker types while still delivering quality service outcomes for the end customer is critical today. ServicePower’s tools support employed, contracted, and blended workforces to meet the needs of this dynamic market.”

FROST & SULLIVAN

- Field Service Management Customer Value Leadership Award.
- Best Practices Market Leadership Award, Mobile Field Service Management.
- “ServicePower can pivot quickly, especially against those bigger, maybe slower-moving competitors.”
- “ServicePower has an ability to incorporate advanced technologies on a timely basis.”
- “ServicePower has a focus on user needs, not just one workforce type, not one-size-fits-all.”