

POWER AND UTILITIES

Customer experiences and technician productivity, elevated.

Set your organization apart with exceptional consumer experiences while improving operational efficiencies and increasing customer acquisition and retention.

Seamless management of employed, contracted, or blended workforces to enable streamlined end-to-end processes. Bolster decision-making with insightful field service analytics to improve field service job efficiency, and increased technician and customer retention.

Results

27%

increase in Net Promoter Scores with a self-service portal

15%

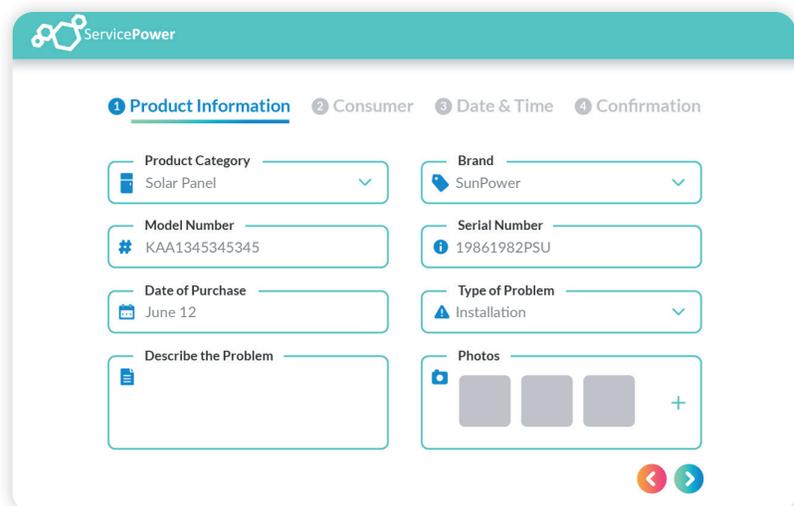
increase in field productivity with optimized scheduling

68%

increase in productivity with real-time AI-based schedule optimization

Capabilities

- ✓ Consumer Self-Service
- ✓ Scheduling
- ✓ Mobile Access
- ✓ Work Order Management
- ✓ Contractor Management
- ✓ Dispatch
- ✓ Analytics



The screenshot displays the ServicePower mobile app interface for creating a work order. The app has a teal header with the ServicePower logo. Below the header is a progress bar with four steps: 1 Product Information (active), 2 Consumer, 3 Date & Time, and 4 Confirmation. The form contains several fields: Product Category (Solar Panel), Brand (SunPower), Model Number (KAA1345345345), Serial Number (19861982PSU), Date of Purchase (June 12), and Type of Problem (Installation). There is also a text area for 'Describe the Problem' and a 'Photos' section with three placeholder images and a plus sign. At the bottom right, there are navigation arrows.