

# ServicePower Field Service **Management Suite FAST** to ensure Customer Responsiveness **SMART** to optimize Service Effectiveness **UNIFIED** to deliver an exceptional Customer Experience

Our smart Field Service Management suite improves the speed and quality of your customer's experience and optimizes the effectiveness of the field service teams.



## **Trusted by global brands**



















## ServicePower: Fast. Smart. Unified.

Customer Engagement	Smart Scheduling	Mobile Tech Enablement
Deliver a great self service experience to your customers with real-time notifications.	Enable real-time schedule optimization and maximize productivity and ensure fast response.	Maximize field productivity and customer experience with mobile enabled technicians.
Contractor Management	Work Order Management	Inventory, Asset and Contract Management
Dynamically select, dispatch, and process claims for 3 <sup>rd</sup> party contractors.	Improve customer satisfaction through intelligent work order management.	Manage inventory, assets and maintenance contracts to provide a more unified experience.
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Warranty and Claims Management	Reporting and Analytics	Outsourced Managed Services
Automate the warranty claims process to reduce claims costs and protect reserves.	Measure, analyze, collaborate and improve operations with real-time reports and analytics.	Outsource service management to the experts at ServicePower.

**ABOUT SERVICEPOWER** ServicePower is an integrated field service management solution focused on helping companies deliver an exceptional customer experience at the lowest cost. Trusted by field service organizations around the world such as GE Appliances, ADT, Johnson Controls, John Lewis Partnership, Electrolux, Mitsubishi, and AIG Warranty, ServicePower is the only workforce management solution enabling organizations to efficiently manage both captive and 3rd party service providers. Our digital technology enables improved customer satisfaction, reduces costs and generates new revenue streams. For more, visit www.servicepower.com

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