ServicePower HUB

Meet the field service platform that streamlines servicer operations and boosts revenue.

Deliver an exceptional experience for your customers by keeping them informed, staying on top of the initial request for service, and providing accurate quotes. Dispatch a qualified tech with the right parts and inventory, and ensure the job is done the first time, every time.

Results

25%
Faster Claims Processing

30%
Increase in Customer Satisfaction

27%
Improvement in NPS

Benefits

- Integrated experience
- Reduce time spent on paperwork
- Improve your customer experience and increase NPS and CSAT scores
- Improve technician satisfaction and productivity
- Save time through fast, easy parts ordering
- Improve cash flow
- Save time through automated payment processing for COD jobs
- Streamline claims processing
- Simplify work order processing
- Reduce operational costs
- Eliminate need for costly payment processing machines

No Licensing Fees
SAVE AN AVERAGE OF $1,600 PER YEAR
On average, companies charge $135/month/technician to use their platform. When you use HUB, it doesn't cost you anything, ever.

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Features

Easy-to-use reporting on your KPIs
See important information like technician availability, geographic coverage, work order aging, and more in a single, easy-to-read view.

Fast payment processing – onsite, email, text, or phone
72-hour funding increases cash flow with short cut-off times.

Fast, simple parts ordering
Seamless integration with leading OEM repair parts and accessory distributors for fast parts ordering and management. Jobs are connected to parts for ordering and checking on parts' status (Available, In Stock, On Back Order).

**Easy itemized estimate and invoice creation from office or field**
Payment status tracking for an open and overdue outstanding invoice means time saved and improved cash flow.

Easily manage COD and warranty jobs within a single application
File claims directly and quickly get paid for completed warranty jobs. Want more work?
You receive OEM, TPA, and home warranty jobs directly from the ServicePower Premier Network.

Easily and optimally create, schedule, and assign work orders
View and track the status of work orders in real-time. You can even attach notes, comments, files, and images from the office or field.
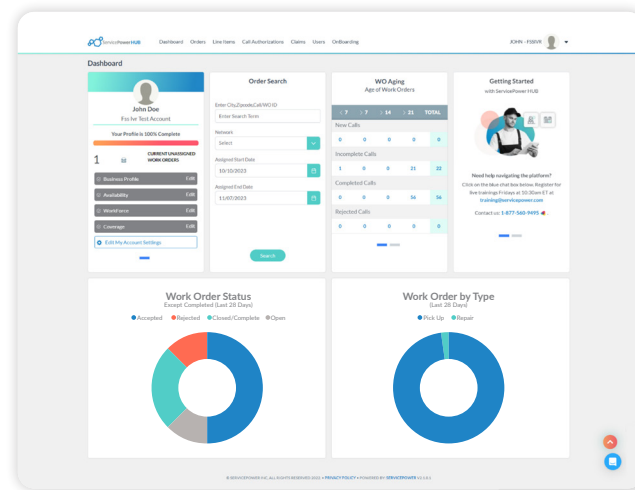
> **"As a small service provider with limited time, HUB lets me focus on servicing my customers and fixing their appliances. With HUB, I don't waste my time on paperwork – it's very easy to use and I get paid for my work quickly."**
>
> - Tim Fetter, Fetter's Appliance Repair

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