



HOME AND BUSINESS SECURITY SYSTEMS

Streamlined and efficient onsite installation, repair, and maintenance.

Elevate your field service operation so you can focus on keeping your security systems maintained and functioning properly with highly productive and empowered field technicians that deliver faster repair times and exceptional customer experiences.

The ServicePower platform provides a range of functionality such as real-time AI-powered schedule optimization, mobility solutions for improved technician service and productivity, and customer self-service portals which help keep the end customer notified.

Results

27%
increase in Net Promoter Scores with Consumer Self-Service

15%
increase in field productivity of technicians with real-time optimized scheduling

68%
increase in productivity with AI-powered schedule optimization

The screenshot shows a mobile application interface for managing field service schedules. At the top, there's a header with the ServicePower logo and a navigation bar with tabs for 'Schedule', 'Work Orders', and 'Reports'. Below this is a date range selector showing 'Sep 26 - Sep 28'. The main area is a grid-based calendar for the week of September 26. The grid has columns for Monday, Tuesday, and Wednesday, each with three time slots. Each slot contains a small circular icon with a person symbol, indicating a scheduled appointment or task. The background of the application is white with light blue accents for the header and grid lines.

Capabilities

- Customer Self-Service
- Scheduling
- Mobile Access
- Contractor Management
- Dispatch
- Contractor Reimbursement
- Work Order Management
- Analytics