



PROVEN RESULTS

27%

increase in Net Promoter Scores with customer portal

15%

increase in field productivity with optimized scheduling

73%

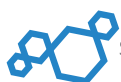
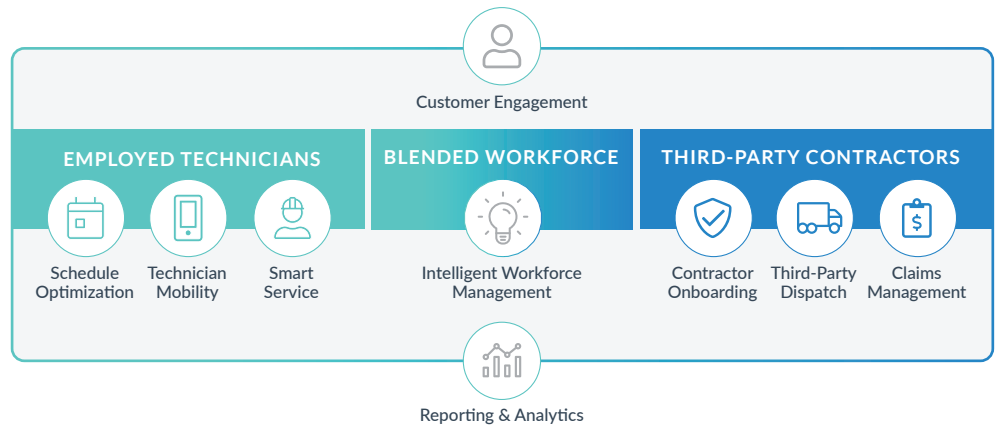
of companies with a blended workforce outperform competitors with employed-only staff

68%

increase in productivity with AI-based schedule optimization

Building technologies is the equipment, systems, and software needed to power and operate buildings and homes. Within the industry there are many organizations that manufacture, distribute, inspect, maintain, and repair residential and commercial property technologies. Included are HVAC/R equipment, fire & security systems, major appliances, electronic devices, and more.

It is important for service providers to maintain a seamless and efficient field service operation, so they can focus on keeping buildings properly maintained and safe. ServicePower's platform offers a range of functionality such as schedule optimization, mobility solutions for technician service and productivity, and consumer portals which help keep the end-customer notified.



Streamlining repair, maintenance and inspections for building technology operations.

We are a global leader in field service management for building technologies and energy services. Companies using building technologies can seize the opportunity to quickly boost the job quality and workforce productivity, reduce unnecessary downtime and scheduling gaps caused by inadequate planning and scheduling leading to increased customer satisfaction brand image.

Solutions for the Building Technology Industry



Customer Engagement

Deliver exceptional service experiences and achieve high customer satisfaction with a self-service digital portal that delivers real-time job status and communications with field technicians.



Schedule Optimization

Dispatch the best field technician resource at the least cost, and in the shortest time. AI-based scheduling optimization maximizes productivity and efficiency for improved schedule adherence.



Mobility

Give field technicians the processes, tools and information they need in the palm of their hand, ensuring increased productivity and on-time job completion.



Intelligent Workforce Management

Achieve total control and accountability of end-to-end service delivery through intelligent and dynamically defined business rules to leverage both employed and independent technicians.



Contractor Onboarding and Dispatch

Comprehensive end-to-end process that reduces customer risk, increases technician efficiency and compliance.



Third-Party Dispatch

Improve operational efficiency by dynamically dispatching the best contracted resource for each job based on eligibility, rules, skills, availability, and ranking.



Reporting and Analytics

Monitor business performance and KPIs through dashboards, alerts and reports to adjust strategies in real-time.

Get In Touch

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