



Deliver exceptional customer journeys that improve satisfaction and retention

Democratize scheduling and increase adjuster productivity & efficiency

Empower adjusters to leverage domain knowledge that improves job prioritization

Reduce cycle times from FNOL to investigation and increase adjuster utilization

ServicePower's ServiceP&C solution enables Property and Casualty Insurance companies to leverage centralized and decentralized adjuster scheduling models simultaneously. ServiceP&C provides a solution for the entire claims lifecycle, including customer engagement, optimized scheduling and a mobility application for field adjusters and appraisers. Reporting and analytics are also provided throughout the claims lifecycle to optimize capacity and deliver exceptional customer experiences.



Increased Customer Satisfaction and Retention

Deliver outstanding customer experiences through improved control of service delivery.



Leverage Field Intelligence for Scheduling

Leverage adjuster's domain knowledge about the type of claim to manage field schedule resulting in reduced cycle times



Improved Utilization of Workforce

Improve overall productivity and efficiency with effective capacity planning and work distribution resulting in increased utilization



Greater Visibility and Transparency

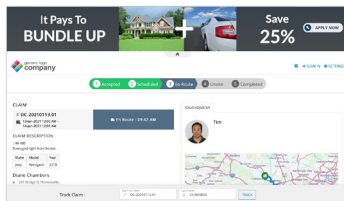
Increase visibility through aggregated view of schedules across auto and property



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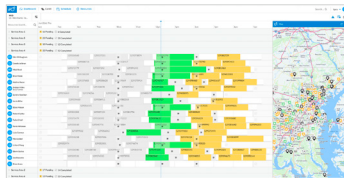
Property & Casualty Insurance providers can expedite the overall process from first notice of loss process, reduce turnaround time, enable adjusters with technology, and deliver end-to-end automation leading to higher policy holder satisfaction and customer retention.

Solutions for the P&C Industry



Customer Engagement

Deliver exceptional service experiences and achieve high customer satisfaction with digital engagement solutions that has real-time job status and communications while using employed and independent adjusters



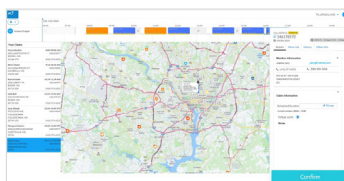
Schedule Optimization

Optimize and maximize productivity, efficiency, and utilization of field adjusters using AI-based scheduling. Do more with the same or less



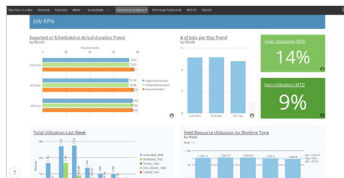
Mobility

Productivity tools for the mobile workforce improves visibility, enables compliance and reduces risk. Mobility delivers real time updates of status and location along with communication with adjusters



Adjuster Gantt

Empower adjusters to manage workload with direct access to the scheduling engine with holistic schedule view and instant access to true, real-time availability. Drives faster, smarter decisions and improved member communication



Reporting and Analytics

Gather data, monitor and report business performance and KPIs through dashboards. Generate alerts using system and external service-related data to help adjust strategies in real-time

Get In Touch

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