



Deliver exceptional customer journeys that improve satisfaction and retention

Democratize scheduling and increase adjuster productivity & efficiency

Empower adjusters to leverage domain knowledge that improves job prioritization

Reduce cycle times from FNOL to investigation and increase adjuster utilization

**ServicePower's ServiceP&C solution enables Property and Casualty Insurance companies to leverage centralized and decentralized adjuster scheduling models simultaneously.** ServiceP&C provides a solution for the entire claims lifecycle, including customer engagement, optimized scheduling and a mobility application for field adjusters and appraisers. Reporting and analytics are also provided throughout the claims lifecycle to optimize capacity and deliver exceptional customer experiences.



**Increased Customer Satisfaction and Retention**

Deliver outstanding customer experiences through improved control of service delivery.



**Leverage Field Intelligence for Scheduling**

Leverage adjuster's domain knowledge about the type of claim to manage field schedule resulting in reduced cycle times



**Improved Utilization of Workforce**

Improve overall productivity and efficiency with effective capacity planning and work distribution resulting in increased utilization



**Greater Visibility and Transparency**

Increase visibility through aggregated view of schedules across auto and property



# ServicePower

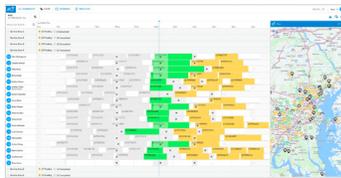
Property & Casualty Insurance providers can expedite the overall process from first notice of loss process, reduce turnaround time, enable adjusters with technology, and deliver end-to-end automation leading to higher policy holder satisfaction and customer retention.

## Solutions for the P&C Industry



### Customer Engagement

Deliver exceptional service experiences and achieve high customer satisfaction with digital engagement solutions that has real-time job status and communications while using employed and independent adjusters



### Schedule Optimization

Optimize and maximize productivity, efficiency, and utilization of field adjusters using AI-based scheduling. Do more with the same or less



### Mobility

Productivity tools for the mobile workforce improves visibility, enables compliance and reduces risk. Mobility delivers real time updates of status and location along with communication with adjusters



### Adjuster Gantt

Empower adjusters to manage workload with direct access to the scheduling engine with holistic schedule view and instant access to true, real-time availability. Drives faster, smarter decisions and improved member communication



### Reporting and Analytics

Gather data, monitor and report business performance and KPIs through dashboards. Generate alerts using system and external service-related data to help adjust strategies in real-time

Get In Touch

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