

ServiceSUMMIT 2019

PRELIMINARY AGENDA

Thursday, May 9th

Session

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| 2:00pm – 3:00pm | Interactive Product Walk-through: Building the Perfect Customer Portal |
| 3:00pm – 4:00pm | Interactive Product Walk-through: Navigating New Scheduling and Route Optimization |
| 4:00pm – 4:15pm | Break |
| 4:15pm – 5:15pm | Interactive Product Walk-through: Seamless Third-Party On-Boarding and Management |
| 6:00pm – 9:00pm | Opening Reception on the Lapis Pool Deck |

Friday, May 10th

Session

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| 7:30am – 8:30am | Breakfast Buffet |
| 8:45am – 9:00am | Welcome to ServiceSUMMIT 2019 |
| 9:00am – 9:20am | ServicePower in 2019 |
| 9:20am – 10:00am | Customer Story: Leveraging the End-to-End Platform |
| 10:00am – 10:15am | Break |
| 10:15am – 11:15am | Interactive Demo: Delighting the Customer |
| 11:15am – 12:00pm | Customer Story: Improving the Customer Experience |
| 12:00pm - 1:00pm | Lunch |
| 1:00pm - 1:45pm | Announcing the ServicePower HUB BMS: A First Look |
| 1:45pm – 2:30pm | An IoT Fireside Chat: The Future of Proactive Service |
| 2:30pm - 2:45pm | Break |
| 2:45pm - 3:45pm | ServicePower Client Panel |
| 3:45pm - 4:00pm | Thank You and Closing |

