

# Faster, Smarter Intelligence Improves Service Operations.



From forecasting and predictive modeling to operational metrics reporting, **ServicePower's Reporting and Analytics solution** provides self-service access to preconfigured and ad hoc reporting, collaborative dashboards and alerts.

## Enhance Forecasting and Planning

Forecast and Plan for future demand spikes and lows by utilizing historic data from employed and contracted workforces, job or sales information, claims and service history.

## Improve Operations

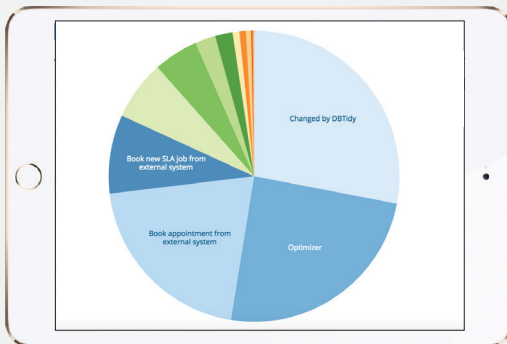
Equip managers with the ability to monitor current operations, including workforce metrics, cost and fraud, to understand today, and plan for the future, collaborating with wider teams to maximize success.

## Improve Visibility

Enable field service organizations to collaborate, internally and externally, sharing previously siloed information across sales, marketing and service, improving the customer experience.

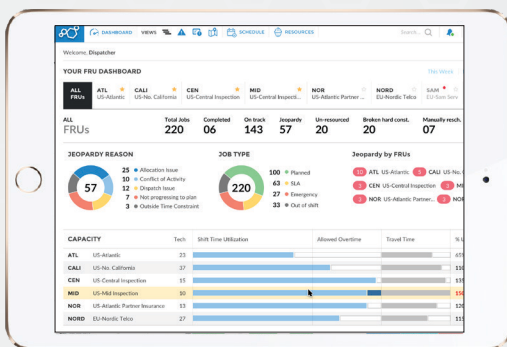
ServicePower's Reporting and Analytics solution delivers total visibility and confident decision making for managing your service business.

**Managing the service business with fully customizable reporting**



### Business Analytics

- Forecasting and future planning
- Unified reporting from multiple sources
- Fully customizable real-time dashboards
- Mapping demand to capacity
- Extensible data model
- Trend Analysis



### Operations Reporting

- Universal visibility of operations performance
- Operating margins, schedule and service costs
- Customer satisfaction and quality of service
- Fraud analysis
- Efficiency and productivity
- Drag-and-drop report generation