ServicePower

MANAGED SERVICES
Fast, intelligent, end-to-end field service management support.

Don't let the aging workforce and other labor challenges impede your growth. ServicePower's Managed Services helps you optimize and simplify service delivery.

You receive dedicated, highly skilled field service management professionals and industry experts, supporting small-, medium-, and enterprise-size organizations for fast and easy scalability to accommodate your growth.

Results

2,000+
Ability to access ServicePower Premier Network servicers for overflow work

99.9%
99.9% uptime, fully redundant, SaaS software to manage contracted workforces

11,000+
Complete UK coverage of over 11,000 postal sectors

Benefits

- ✓ Faster contractor recruitment and network scaling
- ✓ Broader service coverage
- ✓ Increased revenue
- ✓ Reduced costs
- ✓ Improved consumer experiences
- ✓ Faster claim processing
- ✓ Enhanced visibility into contractor network
- ✓ Improved parts management with integration to major parts distributers

Features

Recruit
Recruitment of highly-skilled contractors with the skills you require to perform field services that fit your business

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Credential & Negotiate
Ongoing verification of contractor credentials according to your specific standards and requirements, and negotiation of labor rates

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Dispatch
Dispatching of the best, readily available contractors for every job

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Verify Parts & Logistics
Confirmation that dispatched contractors have the right parts to complete each job, every time

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Process & Pay Claims
Validation of logic and criteria for payment issuance of valid claims, including 1099 tax-form processing

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Update Job Status
Real-time visibility into the contractor network and job status

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>70% of FSOs say they are experiencing a skills shortage gap.

Trusted by global leaders: GE APPLIANCES *a Haier company* | LG | Allstate PROTECTION PLANS | Serviced by SquareTrade, an Allstate company

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