



MANAGED SERVICES

Fast, intelligent, end-to-end field service management support.

Don't let the aging workforce and other labor challenges impede your growth. ServicePower's Managed Services helps you optimize and simplify service delivery.

You receive dedicated, highly skilled field service management professionals and industry experts, supporting small-, medium-, and enterprise-size organizations for fast and easy scalability to accommodate your growth.

Results

4,000+

Ability to access ServicePower Premier Network servicers for overflow work

99.9%

99.9% uptime, fully redundant, SaaS software to manage contracted workforces

40,000+

Covering zip codes across the United States and Canada

Benefits

- ✓ Faster contractor recruitment and network scaling
- ✓ Broader service coverage
- ✓ Increased revenue
- ✓ Reduced costs
- ✓ Improved consumer experiences
- ✓ Faster claim processing
- ✓ Enhanced visibility into contractor network
- ✓ Improved parts management with integration to major parts distributors



Features

Recruit

Recruitment of highly-skilled contractors with the skills you require to perform field services that fit your business

Credential & Negotiate

Ongoing verification of contractor credentials according to your specific standards and requirements, and negotiation of labor rates

Dispatch

Dispatching of the best, readily available contractors for every job

Verify Parts & Logistics

Confirmation that dispatched contractors have the right parts to complete each job, every time

Process & Pay Claims

Validation of logic and criteria for payment issuance of valid claims, including 1099 tax-form processing

Update Job Status

Real-time visibility into the contractor network and job status



**of FSOs say they are experiencing
a skills shortage gap.**

Trusted by global leaders:



GE APPLIANCES
a Haier company



Allstate
PROTECTION PLANS

Serviced by
SquareTrade, an
Allstate company