



Exceptional customer journeys leading to higher satisfaction and increased NPS

Reduce costs to enable funding for innovation of new products and services

Increased efficiencies by optimizing field adjuster utilization

Blended workforces to achieve business agility and scale to market demand

Technology and consumerization are quickly changing the face of competition and driving the property and casualty insurance industry to an inflection point.

ServicePower's property and casualty insurance solutions deliver the winning edge through first-mover advantage for new products and services to help accelerate innovation and differentiation of unique customer experiences

ServicePower enables digitalization and streamlining of core end-to-end processes that improve customer experiences across touch points and decision-making to deliver value and increase retention.

ServicePower's unique portfolio for Property and Casualty industry includes solutions for customer journeys, management of employed, independent adjusters, or blended workforces.



ServicePower

With ServicePower, Property & Casualty Insurance providers can expedite the overall process from first notice of loss process, reduce turnaround time, enable adjusters with technology, and deliver end-to-end automation leading to higher policy holder satisfaction and customer retention.



Solutions for the Property and Casualty Industry



Customer Engagement

Deliver exceptional service experiences and achieve high customer satisfaction with digital engagement solutions with real-time job status and communications using employed and independent adjusters.



Schedule Optimization

Optimize and maximize productivity, efficiency, and utilization of field adjusters using AI-based scheduling. Do more with the same or less.



Mobility

Productivity tools for the mobile workforce improves visibility, enables compliance and reduces risk. Mobility delivers real time updates of status and location along with communication with adjusters.



Intelligent Workforce Management

Achieve total control and accountability of end-to-end service delivery through intelligent and dynamically defined business rules to leverage both employed and independent adjusters.



Contractor Onboarding and Dispatch

Comprehensive end-to-end process to reduce risk, increase efficiency and compliance. Onboard and dispatch independent adjusters based on engagement and performance and provide status updates to customers.



Reporting and Analytics

Gather data, monitor and report business performance and KPIs through dashboards, generate alerts using system and external service-related data to help adjust strategies in real-time.

Get In Touch

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