

Results Delivered

Increase NPS by 27% with an improved customer journey experience

Up to \$500k in cost savings by streamlining operations and maximizing adjuster productivity

30% increase in daily assessments with schedule optimization

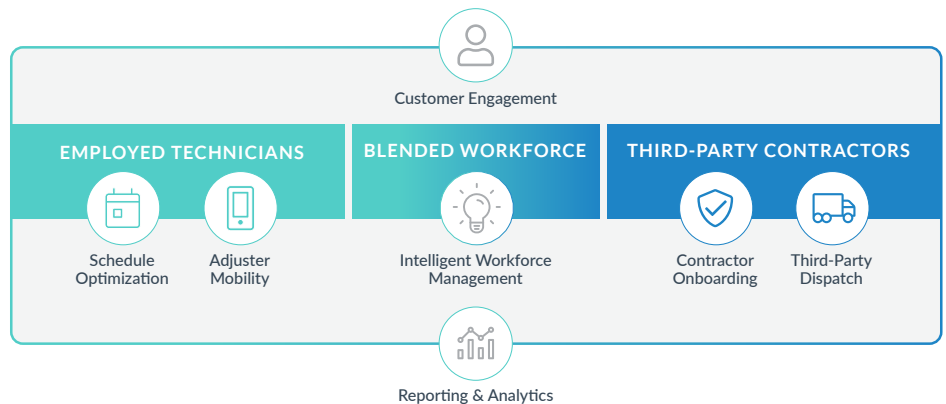
Blended workforce management offers flexibility, agility and scalability to market demand

Technology and consumerization are quickly changing the face of the competition and driving the property and casualty insurance industry to an inflection point.

Gain a first-mover service advantage by implementing an innovative platform that delivers improved customer experiences while optimizing field adjuster utilization.

Using sophisticated technology, ServicePower's property and casualty insurance solution streamlines the end-to-end process of dispatching an adjuster to the field. This platform enables better operational oversight of employed and independent adjusters, improved communications for policy holders, and reduced organizational costs.

ServicePower offers a flexible portfolio of property and casualty solutions that address customer engagement, reporting and analytics, and the management of employed adjusters, independent adjusters, or a blend of both.

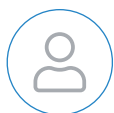


ServicePower

With ServicePower, Property & Casualty Insurance providers can expedite the overall process from first notice of loss process, reduce turnaround time, enable adjusters with technology, and deliver end-to-end automation leading to higher policy holder satisfaction and customer retention.



Solutions for the Property and Casualty Industry



Customer Engagement

Deliver exceptional service experiences and achieve high customer satisfaction with digital engagement solutions with real-time job status and communications using employed and independent adjusters.



Schedule Optimization

Optimize and maximize productivity, efficiency, and utilization of field adjusters using AI-based scheduling. Do more with the same or less.



Mobility

Productivity tools for the mobile workforce improves visibility, enables compliance and reduces risk. Mobility delivers real time updates of status and location along with communication with adjusters.



Intelligent Workforce Management

Achieve total control and accountability of end-to-end service delivery through intelligent and dynamically defined business rules to leverage both employed and independent adjusters.



Contractor Onboarding and Dispatch

Comprehensive end-to-end process to reduce risk, increase efficiency and compliance. Onboard and dispatch independent adjusters based on engagement and performance and provide status updates to customers.



Reporting and Analytics

Gather data, monitor and report business performance and KPIs through dashboards, generate alerts using system and external service-related data to help adjust strategies in real-time.

Get In Touch

info@servicepower.com (703) 287 9800

