



Optimize
Service
Operations

Improve
Scheduling
Efficiency

Streamline
Technician
Communication

Improve
Customer
Experience

ServicePower's ServiceScheduling solution increases the productivity and efficiency of your mobile workforce while improving the customer service experience through higher schedule adherence and increased first-time fix rates.



Improve Customer Experience

Accurate appointment times for customers, ensuring the most qualified technician arrives on time with the parts, information and technology to complete the job



Improve Productivity and Reduce Cost

AI-based optimization, achieving up to 68% more productivity and 15% less schedule cost than manual or rules-based solutions



Increase Visibility

Seamless visibility to operations with collaborative dashboards, notifications and real-time communication between customers and technicians



ServicePower

TRUSTED BY GLOBAL BRANDS

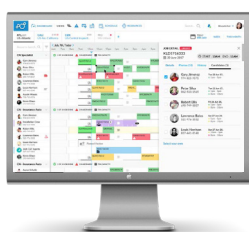


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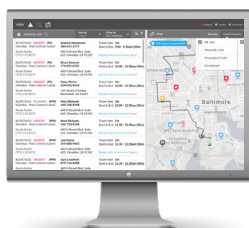


ServicePower's ServiceScheduling software helps you match the right technicians to the right jobs with proactive and intelligent scheduling optimization



Smart Scheduling Gantt

- AI-driven, annealing algorithms
- Configurable workforce and schedule cost parameters
- Scheduling optimization based on your business KPIs
- Intra-day updates, changes and bookings
- Scheduling with required and available inventory



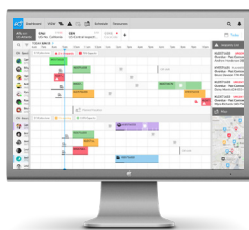
Integrated Mapping

- Real-time technician geolocations
- Dynamic, traffic-enabled, route optimization
- Customer and field asset sites
- Warehouse and parts locations



Real-Time Reporting

- Configurable dashboard reporting
- Web and mobile enabled for global access
- Enterprise-wide visibility
- Operations planning and performance



Field Team Management

- Technician skills, certification and availability
- Weighted territories and boundaries
- Job prioritization and customer availability
- Mobility solution integration

Get In Touch

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