ServiceISP

ServicePower.com

Scale Your Business As Demand Scales

Effectively Manage Third Party Contractors

Improve Service Visibility

Increase Operational Efficiencies

ServicePower's ServiceISP Solution enables you to seamlessly manage your third party workforce including onboarding, credentialing, dispatch and claims processing. Our solution combines process standardization and automation capabilities to help you assign the right contractor to the right job and get claims processed quickly once the job is completed.

ServiceISP gives you full control of every stage of the contractor management process to improve quality of service and customer satisfaction.

Consistent Standardized Processes

Convert business logic into standard processes to improve quality of service and customer satisfaction

Minimize Risk and Protect Your Customers

Comprehensive onboarding & credentialing reduces risk and exposure with contractor background checks and drug testing

Reduced Cost Increased Process Visibility

Significantly reduce costs by eliminating fraudulent and duplicate claims

Improved Operational Efficiency

Automated contractor job matching based on predetermined performance criteria

ServicePower *TRUSTED BY GLOBAL BRANDS* GE APPLIANCES a Haier company LG AIG Electrolux

ServiceISP is a unified end-to-end application that lets you manage the onboarding, credentialing, dispatch and claims processing for third party contractors resulting in better quality of service for your customers and increased revenue for your company.

ServiceISP Solution Overview

ONBOARDING & CREDENTIALING

- Wizard Based On-Boarding
- Background Checks

WORK ORDER DISPATCH

- Real-Time Booking
- Criteria Based Scheduling
- Monitoring & Compliance

CLAIMS PROCESSING

- Integrated Platform
- Web Based Filing
- Claims Adjudication
- Payments

- Wizard Based Self-Service Platform
- Comprehensive Background Checks & Drug Testing
- Configurable Requirements
- Fully Integrated with Dispatch & Claims

- Customizable Scheduling Logic
- Performance Based Contractor Search Capability
- Frequent Status Updates on In-Progress Jobs
- Monitoring & Compliance Tracking

- Built-In Protection for Fraudulent & Duplicate Claims
- Real-Time, Web-Based Claims Adjudication
- Central Location for Claims & EFT Payments Processing
- Warranty Data Analytics & Reporting

Unified End-to-End Solution With Process Visibility

Get In Touch

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