## ServicePower.com



Improve Customer Experience

Streamline
Customer
Communications

Improve Process Visibility

Maximize Service Profitability **ServicePower's ServiceDEPOT Solution** optimizes your depot repair functions at each stage of the repair processing lifecycle for a better customer experience. Our solution uses automation and process standardization capabilities to track every stage of the depot repair process.



### **Greater Visibility and Transparency**

Process visibility and status at every stage of the Service Request, Service Disposition and Repair process



#### **Better Customer Engagement**

Customer self-service through a branded portal with depot locations and notification preferences



#### **Reduced Cost**

Self-scheduling through an easy to use customer portal reduces customer calls and improves call center efficiency



#### **Improved Process Optimization**

Digital automation decreases repair turnaround times and improves customer communication







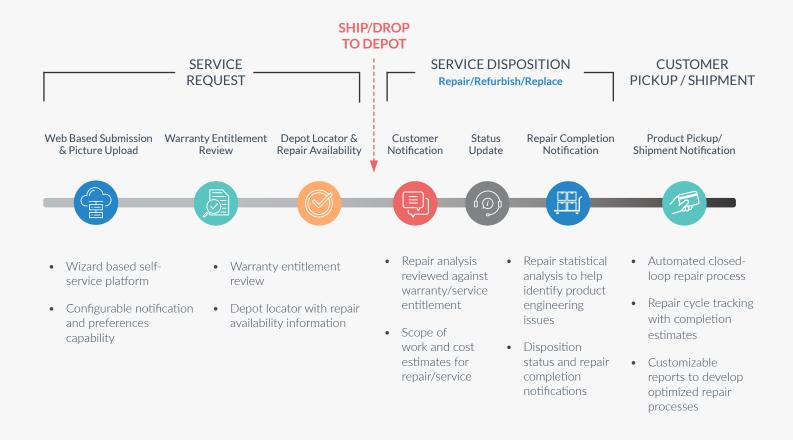






ServiceDEPOT is a depot repair management solution that automates and optimizes your repair processing workflow resulting in better service quality and higher customer satisfaction.

# **ServiceDEPOT Solution Overview**



Service Request With End-To-End Process Visibility







