

Property & Casualty Insurance Solutions

ServicePower.com



12x annualized ROI for leading P&C provider

Over 13% increase in claims completed per week

Over 20% reduction in turnaround times

Over 10% decrease in average travel time per claim

Technology and consumerization are quickly changing the face of competition and driving the insurance industry to an inflection point.

Gain a first-mover service advantage with a platform that improves efficiency of claims processing, optimizes adjuster schedules after claims assignment and drives productivity for daily and catastrophe inspection and adjusting services.

ServicePower's property insurance solution is proven to streamline the claims journey while improving operational oversight of employed and independent adjusters, lowering costs, cutting resolution times and resulting in an improved experience for policy holders.

ServicePower portfolio offers a comprehensive set of solutions for the residential and commercial insurance industry that address customer engagement, scheduling based on claims assignment, reporting and analytics, using either employed, independent, or a blend of both adjusters.

ServiceP&C Claims Journey



ServicePower TRUSTED BY GLOBAL BRANDS



Allstate



USAA



AVIVA



AIG



Munich RE



Hartford Financial Group

Solutions for Property Insurance



Schedule Optimization. Optimize and maximize productivity, efficiency, and utilization of field adjusters for virtual or in-person claims inspections using AI-based scheduling. Do more with the same or less.



Customer Engagement. Deliver exceptional service experiences and achieve high customer satisfaction with digital engagement solutions with real-time job status and communications using employed and independent adjusters.



Mobility. Productivity tools for the mobile workforce improves visibility, enables compliance and reduces risk. Mobility delivers real time updates of status and location along with communication with adjusters.



Intelligent Workforce Management. Achieve total control and accountability of end-to-end service delivery through intelligent and dynamically defined business rules to leverage both employed and independent adjusters.



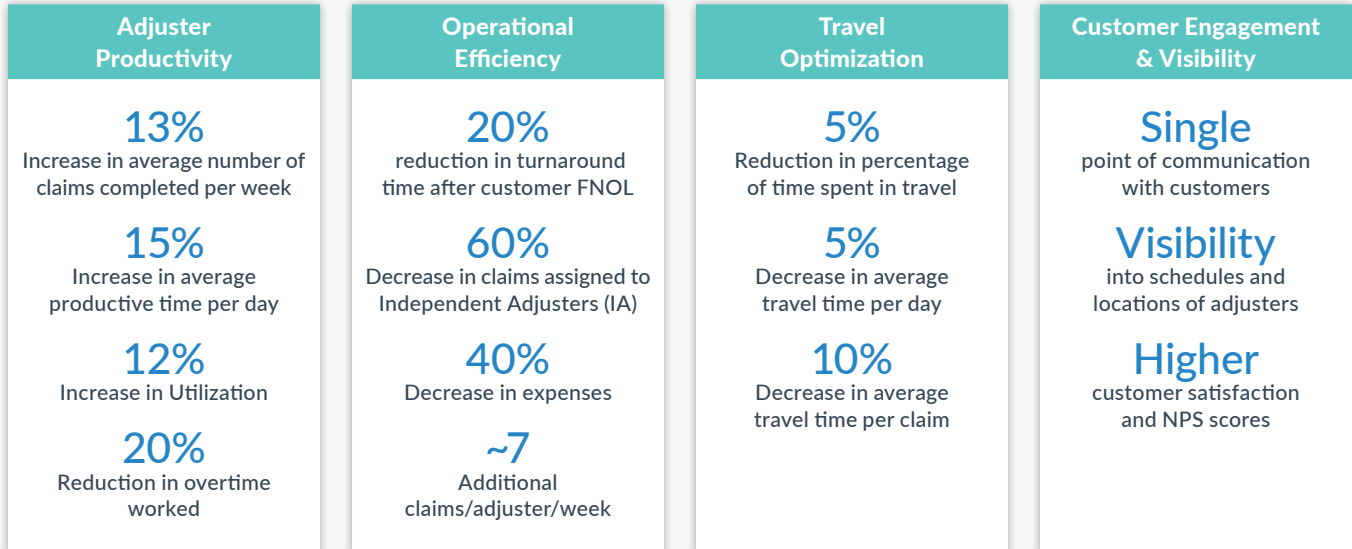
Reporting and Analytics. Gather data, monitor and report business performance and KPIs through dashboards, generate alerts using system and external service-related data to help adjust strategies in real-time.



Contractor Onboarding and Dispatch. Comprehensive end-to-end process to reduce risk, increase efficiency and compliance. Onboard and dispatch independent adjusters based on engagement and performance and provide status updates to customers.

With ServicePower, Property & Casualty Insurance providers can expedite the overall process from first notice of loss process, reduce turnaround time, enable adjusters with technology, and deliver end-to-end automation leading to higher policy holder satisfaction and customer retention.

Results Delivered



12x Annualized ROI for Leading P&C Provider

“Reference customers gave ServicePower the **highest score** of any vendor in this MQ for the **time to achieve an ROI**”

Gartner 2020 Magic Quadrant for Field Service Management

Get In Touch

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