

Asset, Inventory and Contract Management

Our Smarter, Unified Suite Supports Better Long Term Equipment Operations.

ServicePower enables intelligent utilization of customer asset, tech part inventory, service history and predictive intelligence to provide faster, smarter service to your customers.

Field service operations can better utilize customer asset and technician inventory information to improve first-time fix rates, while also providing additional value to the customer through predictive maintenance contract offers.

4 Simple Steps for Asset, Inventory and Contract Management Success



1. Create Customer Assets

Manage assets at the customer, location, contract or work order level. Field technicians gain a fuller picture of all owned assets, facilitating a complete service experience.



2. Better Utilize Inventory

View part inventory at the technician and business level and use predictive logic to plan part requirements and monitor part utilization, ensuring adequate stock to decrease truck rolls and increase first rates.



3. Create Contracts

Using predictive logic, evaluate asset, service history and manufacturing data to create service and maintenance contract offers



4. Proactively Schedule Future Service

Schedule future service and maintenance events with employed or contracted resources improving equipment operability and uptime.

Some of the most prestigious names in North America and Europe rely on ServicePower












GE APPLIANCES
a Haier company





ServicePower Fast. Smart. Unified.



ServicePower's field service management solution enables organizations to deliver faster, smarter service to customers, using a unified suite of software solutions, which support the full service life-cycle.

 Customer Engagement	 Smart Scheduling	 Mobile Tech Enablement
Deliver a great self service experience to your customers with real-time notifications.	Enable real-time schedule optimization and maximize productivity and ensure fast response.	Maximize field productivity and customer experience with mobile enabled technicians.
 Contractor Management	 Work Order Management	 Inventory, Asset and Contract Management
Dynamically select, dispatch, and process claims for 3 rd party contractors.	Improve customer satisfaction through intelligent work order management.	Manage inventory, assets and maintenance contracts to provide a more unified experience.
 Warranty and Claims Management	 Reporting and Analytics	 Outsourced Managed Services
Automate the warranty claims process to reduce claims costs and protect reserves.	Measure, analyze, collaborate and improve operations with real-time reports and analytics.	Outsource service management to the experts at ServicePower.


ABOUT SERVICEPOWER ServicePower is an integrated field service management solution focused on helping companies deliver an exceptional customer experience at the lowest cost. Trusted by field service organizations around the world such as GE Appliances, ADT, Johnson Controls, John Lewis Partnership, Electrolux, Mitsubishi, and AIG Warranty, ServicePower is the only workforce management solution enabling organizations to efficiently manage both captive and 3rd party service providers. Our digital technology enables improved customer satisfaction, reduces costs and generates new revenue streams. For more, visit www.servicepower.com

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