

## **AGENDA:**

## NORTH AMERICAN VIRTUAL ADVISORY COUNCIL 2021

## THURSDAY, APRIL 8, 2021

1:00pm - 1:05pm EST	Welcome and Introductions Samir Gulati, CMO
1:05pm - 1:25pm EST	ServicePower in 2021: Corporate Update and New Deployments Frank Gelbart, CEO   Brad Hawkins, CSO
1:25pm - 2:10pm EST	New Product Spotlight Samir Gulati, CMO   Tim Griffiths, Solutions Engineer
2:10pm - 2:45pm EST	2021 Roadmap Priorities and Q&A Product Management Team
2:45pm - 2:50pm EST	Session Summary and Breakout Logistics Marc Sprecher, SVP of Sales
2:50pm - 3:00pm EST	BREAK
	Insurance Council Breakout Session Session Facilitator: Marc Sprecher, SVP of Sales
3:00pm - 3:20pm EST	Guidewire Partnership and Integration Marco deVries, SD of Channels & Alliances   Bivek Adhikari, Mgr., Integration Gregg Rabenold, Guidewire
3:20pm - 3:35pm EST	ServiceEmpowerment/Adjuster Gantt Capabilities and Demo Matthew Wren, Product Manager
3:35pm - 3:55pm EST	Open Discussion on Key Trends and Requirements  All Attendees
3:55pm - 4:00pm EST	Thank You and Closing Marc Sprecher, SVP of Sales
	Core Council Breakout Session Session Facilitator: Samir Gulati, CMO
3:00pm - 3:20pm EST	ServicePower HUB: Rollout and Demo Andy Murphy, ServicePower HUB Product Manager   Kaustubh Pradhan, Director, Product Marketing
3:20pm - 3:40pm EST	Investments in Infrastructure: Monitoring and Tooling Ajay Chadha, SVP of Engineering
3:40pm - 3:55pm EST	Open Discussion All Attendees
3:55pm - 4:00pm EST	Thank You and Closing Samir Gualti, CMO