ServiceClaims

Claims Management



Improve Service Experiences

Minimize Fraud

Better Process Visibility

Faster
Payment
Processing

ServiceClaims solution is an integrated warranty claims management system that delivers real-time, configurable claim adjudication, validation, and a customizable audit platform to meet your unique warranty requirements.



Improve Operational Efficiency

Automate claims adjudication, validation and auditing with configurable logic, enabling your team to focus on exceptions while speeding payments to contractors.



Improve Payment Processing Time and Prevent Fraud

Real-time claims validation reduces the time contractors spend waiting on claims status and payment, while simultaneously identifying fraudulent activity and protecting your reserves.



Reduce Claims Cost

Customizable warranty management adjudication logic which validates service rates, job information, manufacturing, parts and contract information to ensure only valid claims are eligible for payment.













ServicePower's ServiceClaims solution is an integrated, configurable claim management system that optimizes your reserves and reduces fraud.

System Configuration | Define the intelligence for automating the close-loop claims process



Adjudication | Claim automatically considered against custom manufacturer rules in real time

A Robust Solution

- SaaS deployment improves response, scalability, redundancy
- Real-time feedback to actuaries. operations and contractors
- Seamless integration to existing ERP. CRM or FSM software via APIs
- Electronic claim payments and integrated parts ordering
- Customizable to meet changing business requirements
- Adjudication, validation & audit logic for faster payment processing
- Integrated parts distributor, BOM, registration & contract data
- API-ready for easy integration and onboarding
- Warranty Data Analytics for KPI evaluation







