# **Work Order Management**



Increase

Productivity

And

Efficiency

With Our

Integrated

Work

Order

Management

Solution

**ServicePower's Work Order Management** solution simplifies service delivery - enabling dispatchers to easily assign jobs with the associated assets, parts, tasks and payment processing capabilities that results in a better customer experience.



### **Create Work Orders**

Create a customized work order for each customer using our web-based portal



### **Assign Assets**

Assign customer assets to each work order, providing a fuller picture of product ownership, for a more complete service experience



### **Create Tasks**

Ensure technicians understand everything required to complete the job by creating and assigning detailed tasks



### Assign a Technician

Send work order assignments to technicians tablet or mobile device with our modern Gantt interface













# **ServicePower**Fast. Smart. Unified.

**ServicePower's Field Service Management Suite** of software solutions enable organizations to deliver faster, smarter service across the full service-lifecycle.



# **Customer Engagement**

Deliver a great self service experience to your customers with real-time notifications.



### **Contractor Onboarding**

Reduce processing time and improve compliance for contractor onboarding and training.



# **Work Order Scheduling**

Enable real-time schedule optimization and maximize productivity and ensure fast response.



# **Claims Management**

Automate the claims process to reduce costs and protect reserves.



# **Mobility & Parts Management**

Maximize technician productivity and improve customer experience with mobile data information capabilities.



# **Reporting and Analytics**

Improve operational performance and decision-making with intelligent reports and analytics.



### **Third Party Dispatch**

Optimize depot repair functions at each stage of the repair processing lifecycle.



### **Service Provider BMS**

A next-generation BMS to manage service delivery from anywhere, anytime and from any device.









