

Our Integrated
Solution
Delivers Better
Long Term
Equipment
Operations

ServicePower uses predictive intelligence from customer asset, parts inventory and service history data to deliver an unsurpassed service experience to your customers. Benefits of Our Asset, Inventory and Contract Management Software include:



Improved Visibility of Assets

Manage assets at the customer, location, contract or work order level. Field technicians gain a fuller picture of all owned assets, facilitating a complete service experience.



Better Inventory Utilization

View parts inventory at the technician and business level and use predictive logic to plan part requirements and monitor part utilization



Create Better Contracts

Tailor the authorization process for your specific needs and capture the completion of training material to ensure service providers meet their individual requirements.



Proactively Schedule Future Service

Schedule future service and maintenance events with employed or contracted resources improving equipment operability and uptime.













ServicePower's Field Service Management Suite helps organizations to deliver faster, smarter service across the full service-lifecycle.



Customer Engagement

Achieve high customer satisfaction and service visibility with a self-service digital portal that delivers real-time job status.



Work Order Scheduling

Increase first time fix rates by improving technician utilization and productivity and reducing truck rolls.



Contractor Onboarding

Comprehensive end to end process that reduces customer risk, increases technician efficiency and compliance.



Third Party Dispatch

Monitor business performance and KPIs through dashboards, alerts and reports to adjust strategies in real-time.



Mobility & Parts Management

Maximize technician productivity and success with timely and accurate information before, during and after the job.



Claims Management

Process claims faster and eliminate duplicate and fraudulent claims with realtime adjudication and auditing.



Reporting and Analytics

Monitor business performance and KPIs through dashboards, alerts and reports to adjust strategies in real-time.



Service Provider BMS

A business management solution for service providers to manage field service delivery from anywhere, anytime and from any device.









