Third Party Dispatch

ServicePower.com



Scale Your Business As Demand Scales

Seamless Integration

Improve
Operational
Efficiency

Increase Service Coverage **ServicePower's ServiceDISPATCH** product enables businesses requiring additional service capacity to intelligently manage and dispatch to a contracted workforce.

Deploy a contracted workforce including contractors and freelance techs, or a hybrid model including employed techs to expand service capacity and improve the overall customer experience.

Intelligent integration of third-party service contractors

- Increases visibility for operations and customers
- Offers more flexibility around delivery
- Improves profit margins

Integrated Service Management Using Third Party Network















ServicePower's ServiceDISPATCH software enables businesses wanting additional service capacity to intelligently manage and dispatch to a contracted workforce.







Third Party Dispatch

- Customizable logic to meet unique business requirements
- Contractor search capability based on pre-determined performance criteria
- Real-time field status updates on in-progress job

Intelligent Field Service Automation

- Booking to real-time availability
- System intelligence dispatches the best contractor based on:
 - Eligibility (skills, coverage, etc.)
 - Rules (preferred suppliers, partnerships, etc.)
 - Ranking (contract costs, reject rates, etc.)
 - Scheduling Logic (availability, locations, etc.)
- Real-time field status updates on in-progress jobs
- Metric monitoring and compliance reporting

Scalable, Integrated Solution

- SaaS deployment improving response, scalability, redundancy
- Customizable logic to meet unique business requirements
- Integration to existing ERP, CRM or FSM software solutions
- Integrated mobile and claims processes close the loop









