ServiceStats
Reporting & Analytics

Improve service operations and decision making with better business intelligence

ServicePower's ServiceStats Reporting and Analytics solution delivers total visibility and confident decision making for managing your service business.

Enhance Forecasting and Planning
Forecast and plan for future demand by utilizing historic data from employed and contracted workforces, job or sales information, claims and service history.

Improve Operations
Equip managers with the ability to monitor current operations, including workforce metrics, cost and fraud, to improve collaboration and maximize efficiency.

Improve Visibility
Enable field-service organizations to share previously isolated information across multiple departments which improves communications and the overall customer experience.

ServicePower   *TRUSTED BY GLOBAL BRANDS*   GE APPLIANCES a Haier company   LG   AIG   Electrolux

ServicePower's ServiceStats solution provides self-service access to preconfigured and adhoc reporting, collaborative dashboards, and alerts.

Managing the service business with fully customizable reporting.

Business Analytics

- Forecasting and future planning
- Unified reporting from multiple sources
- Fully customizable real-time dashboards
- Mapping demand to capacity
- Extensible data model
- Trend Analysis

Operations Reporting

- Universal visibility of operations performance
- Operating margins, schedule and service costs
- Customer satisfaction and quality of service
- Fraud analysis
- Efficiency and productivity
- Drag-and-drop report generation